

BIOMETRIC PRIVACY NOTICE

The purpose of this document.

We at AffectLayer, Inc. (“AffectLayer” or “we”) respect your privacy rights. This biometric privacy notice (this “Notice”) explains and describes how we collect, use, handle, safeguard, store, retain, and ultimately destroy your voice identification data and other Biometric Data (defined below) when you use our conference calling enterprise services (collectively, the “Services”).

By using, participating in, and accessing our Services, you acknowledge that you accept and consent to the practices and policies described in this Notice. Please read this Notice in conjunction with our [Privacy Policy](#), as this Notice is incorporated therein by reference.

AffectLayer’s Purpose & Policy: Compliance with all Laws.

AffectLayer’s primary purpose in collecting Biometric Data is to enable us to provide our enterprise clients with certain search tools and functionality in regards to actual authorized users of the Services. It is AffectLayer’s policy to protect, use and store Biometric Data in accordance with all applicable laws including, but not limited to, the General Data Protection Regulation (EU) 2016/679 (the “GDPR”), the Illinois Biometric Information Privacy Act (the “Illinois Act”), other United States Federal, State or local legislation or ordinances (collectively, the “U.S. Laws”) and all other applicable laws in jurisdictions worldwide (collectively, and together with the GDPR, the Illinois Act, the U.S. Laws, “Laws”).

What is Biometric Data?

Biometric data means personal information about an individual’s physical or human characteristics that can be used to identify that person and can include, among other things, a person’s voiceprint, fingerprints, facial shape or scan of finger, hand or face geometry. When we talk about “Biometric Data” under this Notice, we are referring to any physical information we can collect about you, to identify you (such as your voiceprint) and provide the Services, including without limitation and as applicable: (i) “biometric identifiers” and “biometric information” as defined under the Illinois Act or other U.S. Laws; and (ii) “biometric data” as defined under the GDPR.

How does AffectLayer collect your Biometric Data?

Our proprietary technology is designed to collect, process and match up a user’s voiceprint with other identifying data captured at the time of registration (e.g., name, phone number, email address, etc.) from such user. By doing so, our platform learns to identify each user by his/her voice, and then archive/organize the multitude of communications spoken by such user processed via the Services.

How we ask for your consent

Each user of our Services is required to expressly consent to our collection of his/her Biometric Data prior to such user’s first use and engagement with our Services. If a user chooses not to consent to our collection of his/her Biometric Data, then then the user should notify us at privacy@chorus.ai . We reserve the right to request a new consent if any of the terms contained in this Notice undergo a material change.

How does AffectLayer use your Biometric Data?

The primary use of your Biometric Data by AffectLayer is to process and make available such data solely to an authorized customer for which your Biometric Data is being collected. Another term for this customer is the ‘Data Controller’. We may also use your Biometric Data for internal quality control purposes.

Does AffectLayer share or sell your Biometric Data?

Even though AffectLayer may enable the accessing of your Biometric Data by a particular customer in connection with its use of the Services, AffectLayer does not sell, lease or trade your Biometric Data. Your Biometric Data may be stored in third party services, in an encrypted format to which the third-party service does not have the keys to provide you with the Services.

How long does AffectLayer keep your Biometric Data?

AffectLayer keeps your Biometric Data as long as the applicable customer account is active, in order to provide the Services, unless: (1) you withdraw consent for us to keep it, or (2) we update our Services such that it is no longer needed. Notwithstanding the foregoing, AffectLayer may retain your Biometric Data longer solely to comply with applicable Laws.

You may withdraw your consent and ask for your Biometric Data to be deleted by sending a request to privacy@chorus.ai. Upon receipt of your request, AffectLayer will transmit the same to its customer for which your Biometric Data was collected. Unless we fail to receive instructions from such party, we will carry out the destruction of your data in accordance with the instructions we receive from our customer. After your Biometric Data is destroyed, the user and customer will receive a degraded level of Service since voice matching for that user will be disabled.

Is your Biometric Data secure?

AffectLayer takes the security of your Biometric Data seriously and AffectLayer implements industry-standard encryption and other data security technology to ensure that your Biometric Data is processed, stored, transmitted, and protected as securely as possible. You can read our [Privacy Policy](#) if you would like to see how we protect your Biometric Data.

Your rights

You can read about your rights in our [Privacy Policy](#). You can ask for a copy of your voiceprint or other Biometric Data by sending a request to privacy@chorus.ai.

Contact AffectLayer or make a complaint

Please direct those requests to either the 'contact us' feature on our website or by sending an email to privacy@chorus.ai, and we will do our best to provide a prompt response to your question.

Changes to this Notice

We keep this Notice under regular review. If we make changes to this Notice, we'll amend the date at the bottom of this page. Changes will apply to you and your data from that date.

Last Updated: April 2019